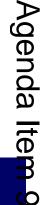
of the material delivered last month. Thank you for helping by placing your items in the correct containers.

Household Waste Recycling Centres (HWRC)



Presentation to ETE Select Committee 10 March 2022





Pedestrian access trial

- Historically not encouraged as sites don't have pedestrian entrances.
- > Fully restricted during pandemic to facilitate social distancing.
- ➤ Little public reaction apart from locations close to residential housing.
- > Trial proposed June 2021 at 3 sites utilising booking system.
- ➤ December: Scope reduced at 2 sites and withdrawn completely from Waterlooville due to less than expected demand.
- Recommended to retain at 2 sites only with scope to extend should demand present.
- ➤ New / redeveloped sites to consider pedestrian access options.



Cross-border usage

- Delayed T17 saving
- > Approx £500,000 cost to HCC
- Registration scheme introduced December 2019
- > 750,000 registrations received.
- ➤ Enforced from September 2021.
- > 110 out of county residents charged to date.
- Agreements with Dorset and West Sussex.





Booking scheme

➤ Pandemic related implementation, but delivered unexpected operational and customer benefits.

> 80% satisfaction among users.

Queues and congestion eliminated.

- Permanent retention approved 27 January 2022.
- > Same-day booking trial in progress at 4 sites.
- Project to investigate integrated IT system underway.
- ➤ Up to 72,000 booking slots per week.





Any questions?



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